



Assistance Dogs
New Zealand Trust



ANNUAL REPORT



2021

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Special thanks to Bruce, Wiggles and Kyle, Philippa, Natalie, Rufus and the Hall family, and Georgie, Matthew, Liz, Willow and the Farrell's for sharing their inspiring stories in our annual report.

Assistance Dogs New Zealand Trust is proudly sponsored by



CHAIR REPORT

2021 has continued to prove challenging for New Zealand and the world as we have battled more lockdowns. My thanks to the ADNZT team who did their best to visit puppies, train and move dogs around the country, and assist clients virtually to provide as seamless a service as possible. Their dedication has been exceptional.

This year the organisation has been focusing on its ADI accreditation renewal, which always involves a lot of hard work behind the scenes. In addition, the new IT system has been bedded into the organisation, completing the building blocks for our next stage of growth.

Given the logistical challenges of COVID and the NZ lockdowns, we did not get as many dogs placed during the year as we would have liked. The ability to move dogs around during lockdown was limited, so instead we focussed on having more dogs primed and ready to go once the country could move around again. As a result, we anticipate a strong number of dogs being placed in 2022.

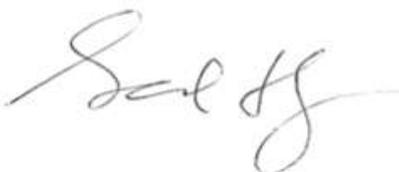
We continue to work closely with similar charities to create efficiencies across the sector as much as we can, sharing dogs, kennels and breeding stock. Thanks to Blind Low Vision New Zealand Guide Dog Services, Mobility Dogs, Customs Dogs, Assistance Dogs Australia, Assistance Dogs International and Hearing Dogs for the collaboration we enjoy.

Thanks to our sponsors, community supporters and donors, large and small. None of this great work could happen without you. A particular mention to The Lindsay Foundation, Hill's Pet Nutrition and Fur Love. Your enthusiasm and support drives us forward. And finally thanks to the Board whose dedication and hard work goes unseen by most.

We couldn't provide our life-changing service without the incredible support we receive from a huge number of people - our dogs, clients and team thank you for making our work possible.

SINEAD HORGAN

Chair, ADNZT



VISION

To be a leading Assistance Dog provider in New Zealand, in collaboration with other accredited service-dog organisations; providing clients with disabilities fully-trained dogs within a time frame that ensures prime benefit to the handler and limited waiting time.

MISSION STATEMENT

Assistance Dogs New Zealand Trust's (ADNZT) charitable purpose is to enrich the lives of people living with disability by providing purpose-bred and trained Assistance Dogs, to meet the unique needs of each individual client and family.

VALUES

ADNZT is committed to being:

- professional in everything we do,
- inclusive by serving, where possible, people with a wide range of disabilities or combination of disabilities,
- respectful of everyone we deal with, including clients, staff and the communities we serve,
- at all times ethical and acting with integrity,
- providing excellence in quality of service.

ENTITY STRUCTURE

ADNZT is a registered charitable organisation that operates under the governance of a Board of Trustees, who provide leadership and strategic direction to ADNZT staff to deliver an effective Assistance Dogs service to clients living with disabilities.

GUIDING PRINCIPLE

ADNZT strives to deliver a personalised and tailored Assistance Dog service to our clients with an exceptionally high standard of duty and care.

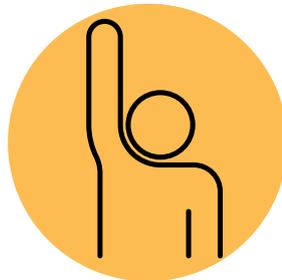
HIGHLIGHTS



First litters from our broods in collaboration with Blind Low Vision Guide Dogs NZ, "U" and "A" litter. Plus purchased the B and C litters from BLVGD.



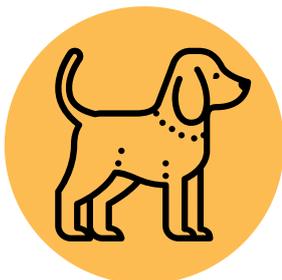
Expansion - 2 new positions filled, Communications & Events Coordinator, and Puppy Development & Dog Training Manager.



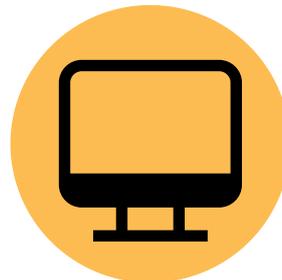
19 volunteer puppy raiser families
10 volunteer boarding families
19 collection box superstars



14 trust funders
62% increase of supporters
200 new puppy sponsors
New streams of sustainable revenue



5 dogs graduated
19 dogs in puppy development
5 in formal training
7 retired
5 withdrawn/adopted
49 clients on the waitlist (at EOY)



ADI accreditation progress, new IT systems, and the implementation of numerous new processes and procedures in preparation for expansion.

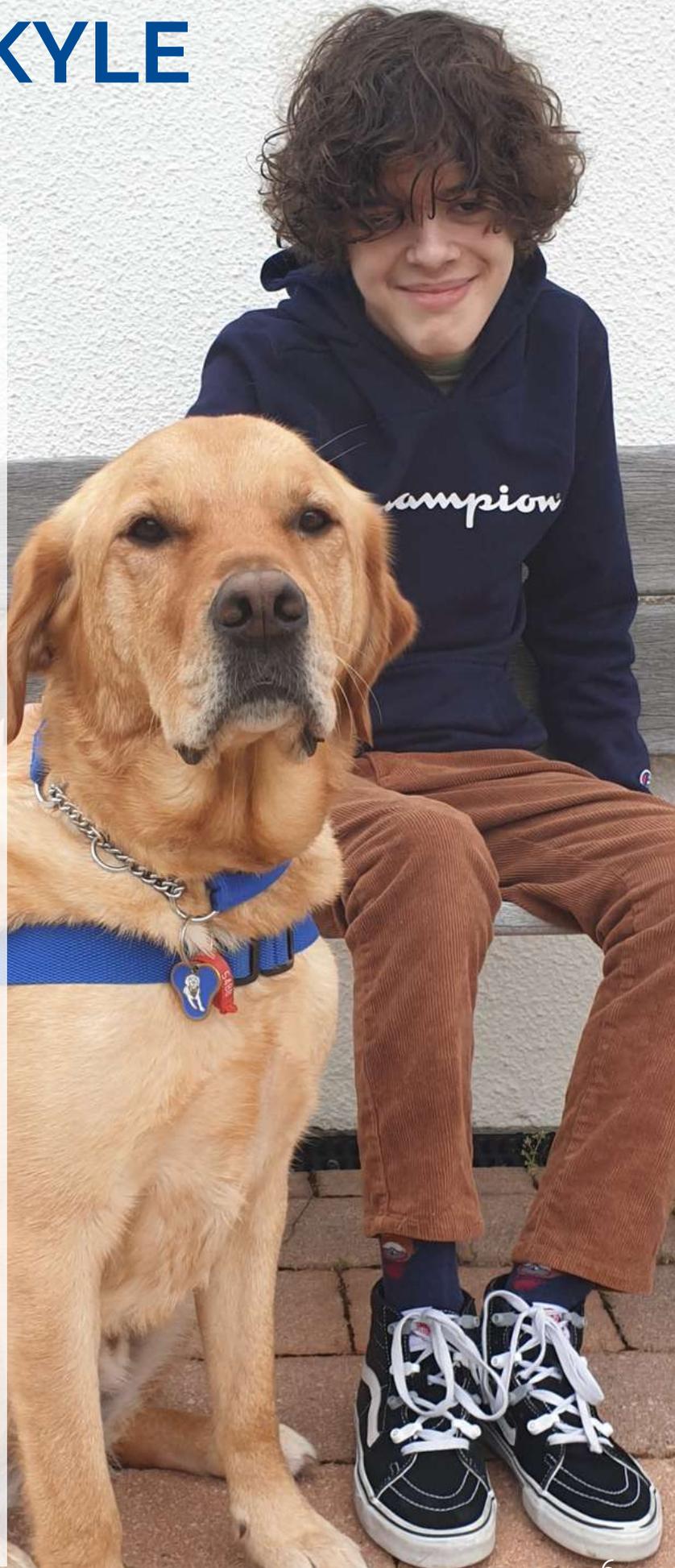
WIGGLES & KYLE

November 2021

ADNZN's Wiggles graduated in November 2021, joining his young client Kyle and dad Bruce on a life-changing adventure in Queenstown. For 13-year-old Kyle, the impact of his new best friend was immediate. Kyle uses crutches, and Wiggles is now able to help him maneuver around the house, acts as a brace to help Kyle get up, open doors, pick things up, take Kyle's socks off and so much more.

Wiggles creates a welcome diversion for Kyle from his computer and encourages him to venture outside and explore his surroundings. He also provides safety for Kyle while he is out and about, ensuring that if Kyle were to fall or need assistance, there's always someone close by to pick him up and carry on. But most importantly, Wiggles has increased Kyle's confidence and self-esteem dramatically, helping him interact with fellow teenagers and join in activities.

Kyle and Bruce are now able to head out into their community with their trusted Assistance Dog by their side. They've started to interact with local cafe and shop owners who are all interested in Wiggles and the important role he plays for their family. Wiggles gives Kyle a purpose and focus. Whilst Wiggles performs lots of tasks for Kyle around the house, it's Kyle's job to look after his new dog: grooming him, playing with him and making sure Wiggles gets all the love he deserves.





The first day Wiggles joined their family, Kyle lit up and his whole family noticed a dramatic shift in his mood and outlook straight away. He's so much more mobile and eager to try new things, which is extremely important as he returns to high school in 2022.

When off-duty, Wiggles is extremely playful. He acts as a dog-physiotherapist, playing tug-of-war with Kyle over a smelly green blanket which has great sentimental value to Wiggles (if not to Kyle). Wiggles appears to like Beethoven, Bach, and Guns N Roses...or at least he puts up with them.

For Kyle and his dad Bruce, their hope for next year is that Wiggles will help Kyle make new friends, attend school with him and open the door to opportunities that weren't possible before. Wiggles opens up conversations with people in their community and helps others better understand the support Kyle might need. Over time, the family hopes that Kyle's confidence will continue to increase and will help him live an enriched and fulfilling life as he heads into adulthood. For now, Kyle is so much happier with a new best friend and new opportunities on the horizon.

Photos courtesy of Kyle

A MESSAGE FROM OUR VALUED SUPPORTERS



Over the last three years the Lindsay Foundation has been hugely proud to support Assistance Dogs NZ, placing 21 new dogs with kiwi families.

The valuable work Assistance Dogs NZ does, which is founded on enriching the lives of people living with disabilities, aligns with our mission to support Kiwi individuals and organisations who aspire to make a positive difference in New Zealand.

Providing families with purpose-bred and trained assistance dogs helps to nurture independence, promote confidence, and offer companionship to individuals with disabilities and their families. There is no doubt the 21 dogs who have been placed in new homes since 2019 have had a life-changing impact for those families.

We are thrilled to be a Gold sponsor of Assistance Dogs and we very much look forward to another three years of milestones, successes and matching even more of these wonderful dogs with deserving families across Aotearoa.

Andrew Higgott, CE Lindsay Foundation - Gold Sponsor

I have had personal experience of living with someone who had been diagnosed with MS before the age of 30 years. He physically managed remarkably well for many years but I now see in the later stages of his life an assistance dog would have been very beneficial. Training assistance dogs is a long and labour intensive process so I am delighted to be able to help with the funding of this to enable others less able to have a more enjoyable life.

Penny Irvine - ADNZN donor



Volunteering has always been important to me. For over 30 years I have volunteered for a variety of different groups and taken on several challenges to fundraise for different organisations. Volunteering helps to give me a purpose in life and I believe it's important that we strive to give something back to the community. I have been involved with ADNZT in many ways including some admin work, fundraising and boarding their dogs. Having the dogs in our lives has had an unexpected, positive impact on my family. My son has autism and anxiety, and having the dogs around helps him feel safe and calm. It is good for my teenagers to learn the responsibility of helping to look after the dogs, and the laughter and joy they bring to our lives is immeasurable. There is absolute heartache when they have to leave us, but this is always balanced with the joy of knowing we've done a small part to help another family somewhere.

Jane Davies - ADNZT volunteer and donor



We decided to volunteer to be a boarding family for ADNZT because we could see that this was a way that we could contribute to the wider community in a meaningful way, and so far we have loved the experience! Jack (our current boarding dog) has been amazing and has fit into our lifestyle perfectly. We tell people that he is our flatmate as we all get ready for work in the mornings from Monday to Friday, and then have the nights and weekends together. We have really enjoyed exposing Jack to different scenarios and settings and working with Trainer Ashleigh to ensure this adds to his training.

We have really enjoyed the conversations we have with all sorts of people about Assistance Dogs and what they do - it has been amazing to hear members of the public talking about their experiences with working dogs of all types and helping them to understand what their role is in the community. It has been humbling too to hear about the struggles that people face and how an assistance dog could change their lives.

Kerin - ADNZT volunteer and donor

OKI'S UPDATE

November 2021

Although I'm still very much a puppy (especially on the inside), I have grown a lot since I joined the ADNZT family earlier this year. In fact, I'm actually celebrating my 1st birthday on the 24th of November! I hope I get lots of treats and cuddles.

This month I had my first season. I spent just over 3 weeks away from home which was a bit of an adjustment, but a good experience for me. I returned home happy and confident, but I was glad to be back.

Thankfully, we weren't in lockdown for too long here in the sunny Bay of Plenty. During this time I continued to go to work with my Puppy Raiser as their family runs an essential service. I was also able to continue practicing my Puppy Development homework by being out and about in the supermarket and walking in nearby streets.

When I'm at work with my Puppy Raiser, I am very relaxed in the office. I love our daily routine and am quite happy sitting under or nearby the desk as she works away. In recent months, my Puppy Raiser has been able to open the office door without me running off, which is an improvement and I'm sure very handy for her!

'Sit', 'Wait', 'Stay', and 'Drop' are commands I've mastered. My Puppy Raiser has noticed I've also started to learn new words, and I can recognise names too! She loves seeing my excited face whenever she says "Let's go see Oshie" or "where is Jodi?" (my new human friend). On the flip side, I still turn my ears off when I've found mud! I call this selective hearing.





Now that I'm getting older, I find it a lot easier to interact with other people, families and dogs. I've become very comfortable in a range of environments and am not phased when there are lots of people around. This is great news as this is a very important quality of an Assistance Dog.

My training outings at the local Countdown are always entertaining. I've been going there since I was just a little puppy so all the managers know me. Lately, they've been commenting on how much I have improved which makes me very proud. Instead of just visiting the supermarket for practice, my Puppy Raiser and I now shop together at the supermarket. I walk beside the shopping trolley without too much hassle. On the odd occasion, I'm tempted to sneakily put some doggy treats into the trolley but this is proving to be a challenge without opposable thumbs.



When my Puppy Raiser was asked about her favourite memory with me over the past four months, she said it's the companionship I provide. "Oki is always attentive when we are at home just in case I decide to go out in the car without her. It doesn't matter if she is tired or wide awake, she keeps an ear out for car keys. If I do leave her at home, apparently when I return she hears my car and heads straight to the door and waits with a tail-wagging constantly, and a pathetic face looking like I have left her alone for over a month – very cute!"

Now that the warmer months have arrived, I've been enjoying trips to the beach with my friends. We had an informal ADNZT reunion when Oshie, Quincy, Jack and I met up at Ferguson Park. The tide was out which was perfect! We just ran and played until we were made to head home. It was the best.



Over the next few months, I'll be continuing to work on my puppy homework. A large part of this is simply going everywhere and anywhere with my Puppy Raiser, which I'm more than happy to do! I'm such a lovable, happy and friendly puppy who will make such a difference in the life of my future client. Thank you for supporting me on my journey towards becoming an Assistance Dog. I hope you are proud of what we are achieving together in 2021!

An update from Oki and her puppy raiser Annette from the puppy sponsorship programme

GENERAL MANAGER REPORT



Throughout 2021, COVID continued to have an impact on our productivity, particularly as most of our operational team are in Auckland. However, despite the ongoing challenges, our team remained dedicated and passionate and made incredible progress for our clients and dogs.

Staff

As part of our expansion efforts, we created 2 new positions and welcomed Eve and Kendra to the team as Dog Training & Puppy Development Manager, and Communications & Events Coordinator. We also replaced two staff members who sadly moved onto new opportunities. Vesna joined our team (thanks to funding from Scarlet Trust) as a Client Instructor, and Geoff joined as our new Puppy Development Supervisor. Welcome all!

ADI Accreditation

After several reschedules (thanks to COVID), we now have a set date to proceed with our virtual reaccreditation process in February 2022. Thank you to the entire team for the enormous amount of work that was put in through 2021 to improve our processes and get ready for this important assessment.

Administration

We finally took up residence in a shared office, having been entirely based from staff homes up until this point. Thank you to the RATA Foundation for funding our new shared office space at the Christchurch Community House, this move has made an enormous difference to our Christchurch-based team, giving us a centralised space to store equipment, meet clients and train dogs. It has also given us the opportunity to connect with other local charities and resources, which we hope will result in greater collaboration over time. Finally, we migrated and upgraded our CRM, another vital move in preparation for expansion.

Breeding

2-time ADNZT mum Ruby retired after giving birth to her second litter at the Blind Low Vision Guide Dogs breeding centre.



Assistance Dogs-in-training and Guide Dog-in-training at Riding for the Disabled

Ruby is the proud mum of our K litter and our U litter. Our second brood bitch Gracie had her first litter and gave birth to 2 healthy pups, the "A" litter. We are will be conducting breeding assessments with our O litter (Oki and Oshie) to consider if either would be suitable as a future brood bitch for ADNZT.

Puppy Development

2021 was a huge year for the puppy development team as we increased the numbers of pups in the programme to get ready for expansion in 2022/2023, as well as a new position in the department. We also said a fond farewell to Robyn who has been a pivotal part of our puppy development programme for years. We wish Robyn all the best in future endeavours and welcome Geoff in her place. We purchased several individual pups and litters from external breeders, and introduced a new cross-breed, labrador x poodles.



Volunteer puppy raiser development session

Dog Training

We finished 2021 with 5 dogs in the formal training programme. Sadly we said goodbye to our dog trainer Ash during the year, and her duties were temporarily taken up by our client instructors and puppy development team. We will be advertising to fill this position in 2022.



Client Services

We celebrated 5 new graduate teams this year - a huge feat given how long our instructors were in lockdown for! Our North and South Island Instructors completed most of our client follow-ups throughout the country, as well as assessing and interviewing new client applicants. Due to the length of the latest lockdowns, we finished the year with a temporary hold on new applications, a first for ADNZT. This was a difficult decision to make as we have always stood by keeping applications open for those that are happy to wait. However, COVID has lengthened our wait time and we felt we owed it to our clients on the current waitlist to graduate more dogs and focus on their needs first. We will re-open the waitlist as soon as possible in 2022!

Looking Ahead

ADNZT closes 2021 feeling proud of what has been achieved, despite the impact of Covid 19. We enter 2022 feeling positive and determined to move forward as we, like the rest of the country, negotiate the changes that unfold as New Zealand enters a new phase of dealing with the pandemic. We are looking forward to providing more clients with our incredible, fully-trained assistance dogs, to increasing our breeding stock by choosing prime candidates from our puppies at walk, to collaborating with other services, and to welcoming more donors and sponsors into the ADNZT family.

MEET THE TEAM



Upper left to right:
 Mimi - GM, Lib - Education, Tracy - Client Services, Vesna - Client Services, Eve - Dog Training/Puppy Development, Geoff - Puppy Development, Alex - Funding/Comms, Kendra - Funding/Comms, Jess - Finance/Admin.

RUFUS & NATALIE

Campaign lead story, March 2021

When I put the blue *Assistance Dogs* jacket on Rufus, Natalie gets excited and asks if we're "going on 'ventures'". You might think that being tied to a dog would be frustrating for a child, but when Rufus was placed with us, Natalie quickly decided that he was her key to freedom and her partner in adventures; she has never resented the tether that connects them.

Natalie is 10 years old and has had epilepsy since the age of two. Her seizures are small but frequent, often several in a day, and they have delayed many aspects of her development, such as her speech, her fine motorskills, and her behaviour which has not matured over the years. She's still very toddler-like in her impatience, frustrations, her impulsivity and her lack of awareness of danger or risk. She has a diagnosis of autism spectrum disorder, but we personally feel her autistic traits have been caused by the seizure damage rather than an inherited gene.

Rufus was trained to help us keep Natalie safe when we're out together in public. Often she will run off if something catches her eye and she doesn't notice dangers like traffic. She's also a sensory seeker and

compelled to touch, taste and sniff everything, so Rufus helps me to keep her distanced from enticing things on shop shelves. Natalie wears a belt and a strap that tethers her to Rufus' back and if he feels tension, he will resist and hold her in place. If I need my hands free, I can put him into a 'down' position, where he is better able to anchor her and then I can unload my shopping trolley or pay a cashier without worrying about where she is running off to.

In the past 12 months we've visited places that we'd long given up going to, because of the safety risk when Natalie runs and won't come back. Rufus and Natalie's adventures have taken them to the zoo, where the baboons took a dislike to him and boomed out a warning...but Rufus didn't even blink. They've been to the Auckland Museum, MOTAT, numerous morning teas and lunches in coffee shops, bushwalks, and even watched a community fireworks display. Rufus didn't flinch there either. He is a stable, calm, confident and affectionate companion for Natalie and an extra pair of hands for my husband and I. He has opened up a new world for her and she knows it.



Things that used to be so hard, like watching her brothers play sport, are now simple with Rufus there to assist. No longer can she sprint across the footy pitch mid-game, or steal the boundary marker cones and run off with them. My anxiety levels have fallen and we all enjoy family outings now.

Rufus wasn't trained to detect seizures because Natalie's are small and she doesn't fall unconscious, but on his own he has learned that she's got something going on and needs TLC. Even though it's Natalie's brothers who throws the ball and play games with him when he's off-duty, Natalie is the one he has connected with. If I ask him to go find her, he'll race off down the hallway or across the yard to track her down. When we swim at the local creeks he swims too, off-duty with no jacket on, because the water is one place where Natalie doesn't take off. She's like a fish and would spend all day in the water if we let her.

Rufus knows that when the jacket comes off, he is no longer in work-mode, so he could just relax and be a regular family pet if he wanted to, but he swims right beside Natalie guarding her the whole time. One day at the creek Natalie was swimming in the thick of some kids who were jumping off the bank.



Rufus was whining and whimpering and trying to swim closer to her, but a bit uncertain about swimming where the boys were landing with a massive splash. I could tell he just wanted to get to her so badly. He made such a fuss until she came out of the ruckus where he could reach her again.

When Rufus is off-duty around the house, he's a loveable goof and the best family pet. When he's working, he's so dedicated and sensible. I don't know how we managed to do anything before he came along last year.

When the blue jacket goes on, you see him puff up with pride and a happily wagging tail because he loves his work. That's when Natalie gets excited and runs to get her special belt and tether, and if she had a tail, I think she'd wag it too.



Thank you to our incredible volunteers, without whom we would not be able to provide this life-changing service.

The time and passion you put into raising our dogs, collecting donations and supporting our staff is invaluable and we appreciate everything you do to help enrich the lives of kiwis living with a disability.

And thank you to the clients, family and friends who fundraised for their Assistance Dogs in 2021. Thank you for paying it forward and helping more families receive their dogs next year.

FUNDING AND BRAND REPORT

Trust Waikato visit with ADNZT's Kowhai



Sponsors and Trusts

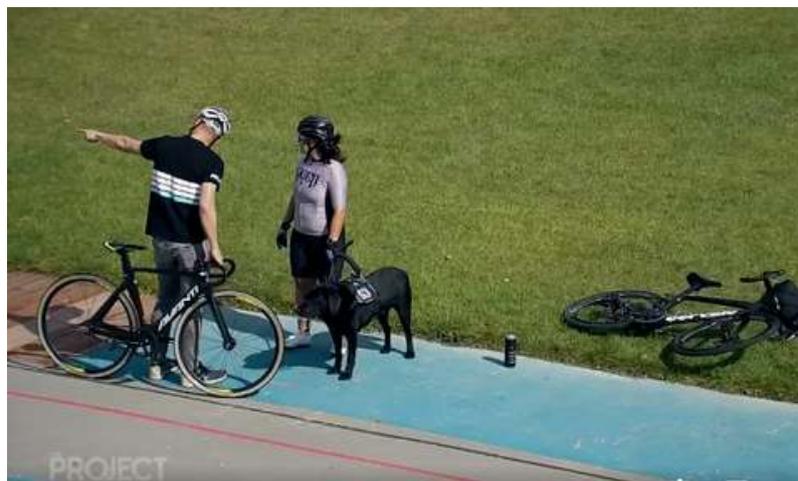
Thank you once again to our 2021 sponsors, The Lindsay Foundation, Hill's Pet Nutrition and Fur Love. Your continued support has made the world of difference. Thank you as well to the trusts that have come on board with significant support this year, including Lottery NZ, The Lion Foundation and Scarlet Trust. Your commitment to ongoing funding helps us to plan for a brighter future and change the lives of even more clients. And finally thank you to the numerous trusts, community groups, businesses and clubs that have dedicated funds and volunteer hours to delivering Assistance Dogs to those in need. We value and appreciate every one of you.

Donors

In 2021 we saw an increase in new supporters who are donating to our organisation and following our journey. Welcome to the family and thank you so much for choosing to support our vital work. Your donations are going directly towards tailor-training our dogs for their future clients, providing follow-up visits for existing teams, and supporting the puppies on our development programme.

Annual Appeal

This year's Annual Appeal presented new challenges as level 4 lockdowns landed a month out from our appeal date. We had to make the quick decision to cancel our street collection and focus entirely on a 'virtual bucket shaking event', alongside our planned media coverage and digital efforts. Thanks to the incredible uptake from our most passionate supporters, we raised a whopping \$42,000 from online fundraising alone! Even though we didn't quite reach our original target, we were thrilled with the result given the last-minute change. In 2022 we will bring back the 'virtual bucket shaking' and reduce our reliance on street collecting. Thank you to Breakfast TV and The Project for having us on to talk about Assistance Dogs and our inspiring families throughout New Zealand.



Liz and ADNZT's Paddy on The Project

Puppy Sponsorship

Oki and Oshie made a splash on the small screen in our "puppy sponsorship campaign" this year. Thank you to the MediaWorks Foundation for supporting our campaign across the Waikato and Tauranga, as well as Lumo Media. We were proud to once again join the Breakfast TV crew as we wrangled two very young and pesky puppies in-studio to share our work. Welcome to the 200+ new puppy sponsors who joined the programme last year, sponsoring one of our 5 2021 pups (Oki, Oshie, Usha, Ulla and Alfie). We have BIG plans for 2022, as we hope to double our entire sponsorship programme to meet the growing number of pups in development!



"Meet the Puppies" Hamilton event, March 2021



Events

Thank you to those who attended our first-ever "Meet the Puppies" events in Auckland and Hamilton. These events were a wonderful opportunity to meet those of you who passionately support our organisation through donations and puppy sponsorship. We hope to bring more of these events to different regions in 2022, COVID allowing!

Bequests

This year we have been the grateful recipients of a significant bequest, thanks to our passionate supporter Lois Bowie. We have honoured Lois's transformational gift by naming one of our "B" litter pups "Bowie" as her namesake. This gift will be the start of an endowment fund that will provide a portion of long-term, sustainable revenue for ADNZT for years to come.

Bequest funding makes a significant impact on how we are able to operate, and can dramatically impact the future of ADNZT and our clients. We thank everyone who has pledged to leave a gift in their will and those that are considering making the gift of a lifetime!



Above: Puppy Sponsorship street poster campaign

Below: Alex, Philippa, Rufus and the "O" puppies on Breakfast TV

**CLASS OF
2021**

**PUPPY
DEV.**

Oki



Oshie



Quincy



Qarina



Ulla

Usha



Vinnie



Violet



Yogi



Alfie



Arlo





(B) Alice



Baxter



Bowie



Buster



Jess



Kevin

CLASS OF 2021

FORMAL TRAINING



Jack



Jojo



Katie



Kayla



Kowhai

**CLASS OF
2021**

**CONGRATULATIONS
GRADUATES**

Ryder



Fonzy



Walter



Wiggles



Willow





WILLOW & GEORGIE

June 2021

11-year-old Georgie lives with her mum, dad, two brothers, two cats and their trusted Assistance Dog in the sunny Bay of Plenty. She may look like every other child to passers-by, but Georgie is one of thousands of children in Aotearoa living with a range of invisible disabilities, that make life for the Farrell family more challenging than most.

Georgie has autism spectrum disorder, global development delay, speech delay and hearing issues. At a younger age, Georgie was also non-verbal, in the sense that she didn't use words or language, but communicated by pulling her parents in the direction that she wanted to go, pointing at things. She had no fear, and still probably doesn't to a certain degree, and would just run!

Prior to Assistance Dogs, it was a huge challenge for her family to go places, as they constantly had to hold onto her to keep her safe. One tool they used when she was a child were toddler reins, but as she got older, Liz and Matthew were subject to

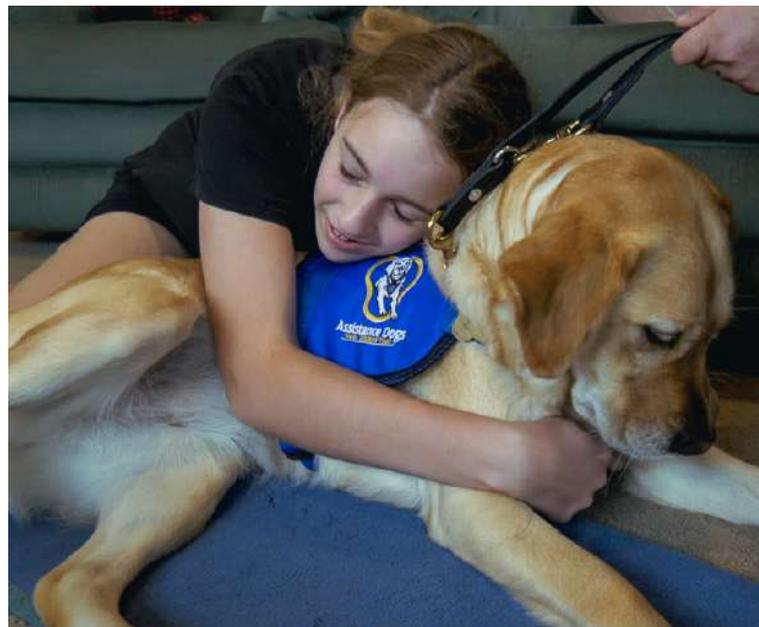
judgemental and disapproving looks as Georgie's disability wasn't immediately obvious to passers-by. People just had no idea what day-to-day life was like. Life became very isolating. Taking a trip, going to a sibling's soccer game, or even something as simple as going to the supermarket became an insurmountable challenge, and Georgie sadly missed out on so many childhood experiences and opportunities as the family searched for a solution.

In 2015, a beautiful black Labrador named Lobo joined the Farrells and changed their family dynamic overnight. Lobo was tailor-trained for Georgie and her particular needs, and began working with a tether harness to provide safety for Georgie and freedom for her parents. For six years, Lobo was Georgie's best friend, her access to the world and a constant source of new possibilities. Very quickly Georgie learned not to run away from her parents into dangerous situations like busy roads. Incredibly, she also became more verbal through her interactions with

him, as she fed and cared for her dog, giving her focus and responsibility.

Lobo taught Georgie patience and tolerance. He kept her calm and improved her language, helping her go from hand gestures and grunts, to spoken words. "Trips to the supermarket or the park were now possible, and in fact enjoyable, with Lobo as her anchor. She's now able to take the school bus and cross the road, and even play in the park with her brothers, giving her independence that was otherwise impossible. He has opened doors to friendships and makes first social interactions so much easier."

Tragically, at the start of this year, Lobo passed away suddenly due to a ruptured spleen, leaving a large hole in the Farrell family. With the strides Georgie had made, The Farrells weren't immediately sure if they would need another dog after Lobo passed. However, it became quickly apparent that Georgie was really struggling after the loss. "Thanks to Lobo, we had been able to live our life as a family...and then he was gone. I liken it to if you use a wheelchair and that broke - Lobo was a key mobility aid."



Like Lobo, each of our Assistance Dogs is matched and trained for a specific client's unique needs, and with a growing waitlist now over five years long, the family were unsure how quickly they might receive a new dog.

However, in March 2021, training dog Willow came to the rescue! Willow had been resistant to wearing a tether harness in training and working with small children, but that was no problem for Georgie and her family who had come such a long way already. Willow is a playful, cheeky Golden Retriever X Lab Retriever, and one of four proud siblings graduating this year. After much excitement and anticipation, Willow completed her client training programme with the Farrell family in July, giving Georgie a new friend and continued support.

For Liz and Matthew, an assistance dog brings a measure of equity into the lives of children and adults alike, providing life-altering, tangible, and sustained benefits. "It's hard to quantify how much Lobo and Willow have helped Georgie with her development, and the choices and options they have both given her. Assistance Dogs New Zealand Trust allow those with often invisible disabilities to search for and achieve acceptance, opening up a world of social interactions."



Performance Report

Assistance Dogs New Zealand Trust
For the year ended 31 March 2021

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Entity Information

Assistance Dogs New Zealand Trust For the year ended 31 March 2021

'Who are we?', 'Why do we exist?'

Legal Name of Entity

Assistance Dogs New Zealand Trust

Physical Address

PO Box 36406, Merivale, Christchurch, New Zealand, 8146

Postal Address

PO Box 36406, Merivale, Christchurch, New Zealand, 8146

Accountants

Findex NZ Ltd

411 Greenhill Drive

Te Awamutu 3800

Bankers

BNZ Bank

Lower Hutt

Date of Establishment

30th June 2008

Board Members

Sinead Horgan (Chairperson)

Elizabeth Oliver (Secretary)

Sophie Kennedy

Logan McMullen

Andrew McLean

Leanne Milligan

Entity Type and Legal Basis

Registered Charity

Registration Number

CC32920

Entity's Purpose or Mission

Acts as an umbrella / resource body, Provides advice / information / advocacy, Trains dogs for persons with disability

Entity Structure

ADNZ is a registered charitable organisation which operates under the governance of a Board of Trustees, who provide leadership and strategic direction to ADNZ staff to deliver an effective Assistance Dogs service to clients living with disabilities.

Main Sources of Entity's Cash and Resources

The main source of cash is from donations, grants and sponsorship. The breeding dogs for the Assistance Dogs Programme is our other key resource.

Main Methods Used by Entity to Raise Funds

The writing of grant applications, organisation of our annual appeal and assisting clients with fundraising towards the cost of training their assigned dog and development of our puppy sponsorship programme are our key methods of fundraising.

Entity's Reliance on Volunteers and Donated Goods or Services

Assistance Dogs New Zealand Trust relies heavily on the donation of human power from its volunteers for puppy raising, fundraising and operating our social media programme. We also receive donated/discounted pet food, puppy packs, veterinary, printing, IT services and fuel from key sponsors and donors.

Approval of Financial Report

Assistance Dogs New Zealand Trust For the year ended 31 March 2021

The Board of Trustees are pleased to present the approved financial report including the historical financial statements of Assistance Dogs New Zealand Trust for year ended 31 March 2021.

APPROVED



Sinead Horgan

Chairperson

Date



Mimi Hooper

General Manager

Date

Statement of Service Performance

Assistance Dogs New Zealand Trust For the year ended 31 March 2021

'What did we do?', 'When did we do it?'

Description of Entity's Outcomes

The mission of Assistance Dogs New Zealand Trust is to enrich the lives of people living with disability by providing purpose bred and trained Assistance Dogs, to meet the unique needs of each individual client and family. We seek every day to make a difference in the lives of our clients with our wonderful dogs and the needs of future clients through our breeding and training programme.

Description and Quantification of the Entity's Outputs

Currently we have 40 dogs working with clients nationwide, we have also had our first wave of retirements as our graduated dogs reach their latter years. We have 6 dogs in training, 1 dogs matched to client awaiting class, and 11 puppies being raised ready for training over the next 12 to 18 months. In our breeding program we have 2 breeding bitches (one of whom is pregnant due to whelp in April 2021) and frozen semen from 20 dogs available for future breeding.

Our organisational structure has been increased by two new positions - Communications & Events Coordinator and Puppy Development & Dog Training Manager.

Statement of Financial Performance

Assistance Dogs New Zealand Trust For the year ended 31 March 2021

'How was it funded?' and 'What did it cost?'

	NOTES	2021	2020
Revenue			
Donations, fundraising and other similar revenue	1	782,968	686,491
Interest, dividends and other investment revenue	1	31	39
Total Revenue		782,999	686,529
Expenses			
Expenses related to public fundraising	2	22,357	399
Volunteer and employee related costs	2	512,171	573,124
Costs related to providing goods or service	2	69,586	143,884
Other expenses	2	30,953	31,332
Total Expenses		635,067	748,739
Surplus/(Deficit) for the Year		147,932	(62,210)

This statement is to be read in conjunction with the accompanying Notes and the Reviewers Report.

Statement of Financial Position

Assistance Dogs New Zealand Trust As at 31 March 2021

'What the entity owns?' and 'What the entity owes?'

	NOTES	31 MAR 2021	31 MAR 2020
Assets			
Current Assets			
Bank accounts and cash	3	229,486	130,483
Debtors and prepayments	3	1,344	7,474
Total Current Assets		230,830	137,957
Non-Current Assets			
Property, Plant and Equipment	5	51,308	66,554
Total Non-Current Assets		51,308	66,554
Total Assets		282,138	204,511
Liabilities			
Current Liabilities			
Creditors and accrued expenses	4	12,549	8,600
Employee costs payable	4	86,367	107,339
Unused donations and grants with conditions	4	66,055	138,266
BNZ Loan	4	-	7,270
Total Current Liabilities		164,971	261,476
Non-Current Liabilities			
Loans	4	26,200	-
Total Non-Current Liabilities		26,200	-
Total Liabilities		191,171	261,476
Total Assets less Total Liabilities (Net Assets)		90,967	(56,965)
Accumulated Funds			
Accumulated surpluses or (deficits)	6	90,967	(56,965)
Total Accumulated Funds		90,967	(56,965)

This statement is to be read in conjunction with the accompanying Notes and the Reviewers Report.

Statement of Cash Flows

Assistance Dogs New Zealand Trust
For the year ended 31 March 2021

'How the entity has received and used cash'

Account	2021	2020
Cash Flows from Operating Activities		
Donations, fundraising and other similar receipts	773,783	762,211
Receipts in Advance	0	(1,450)
Interest, dividends and other investment receipts	31	39
GST	5,434	(431)
Payments to suppliers and employees	(699,436)	(721,317)
Total Cash Flows from Operating Activities	79,812	39,052
Cash Flows from Investing and Financing Activities		
Loans Borrowed	26,200	0
Receipts from the sale of property, plant and equipment	746	0
Payments to acquire property, plant and equipment	(485)	(4,189)
Repayments of loans borrowed from other parties	(7,270)	(11,653)
Total Cash Flows from Investing and Financing Activities	19,191	(15,842)
Net Increase/(Decrease) in Cash	99,003	23,210
Bank Accounts and Cash		
Opening cash	130,483	107,275
Closing cash	229,486	130,485
Net change in cash for period	99,003	23,210

This statement is to be read in conjunction with the accompanying Notes and Reviewers Report.

Statement of Accounting Policies

Assistance Dogs New Zealand Trust For the year ended 31 March 2021

'How did we do our accounting?'

Basis of Preparation

The entity has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses equal to or less than \$2,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

Goods and Services Tax (GST)

The entity is registered for GST. All amounts are stated exclusive of goods and services tax (GST) except for accounts payable and accounts receivable which are stated inclusive of GST.

Income Tax

Assistance Dogs New Zealand Trust is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

Bank Accounts and Cash

Bank accounts and cash in the Statement of Cash Flows comprise cash balances and bank balances (including short term deposits) with original maturities of 90 days or less.

Accounts Receivable

Accounts receivable are recognised less an allowance for any uncollectable amounts. Individual debts that are known to be uncollectable are written off in the period that they are identified.

Property, Plant & Equipment

Property, plant and equipment are stated at historical cost, less any accumulated depreciation and impairment losses. Historical cost includes expenditure directly attributable to the acquisition of assets, and includes the cost of replacements that are eligible for capitalisation when these are incurred.

Depreciation

Depreciation is charged to the Statement of Financial Performance at the same rates as are allowed by the Income Tax Act 2007 over the estimated useful lives of each item of property, plant and equipment.

Accounts Payable

Accounts payable are obligations on the basis of normal credit terms and does not bear interest.

Changes in Accounting Policies

There have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period.

Notes to the Performance Report

Assistance Dogs New Zealand Trust For the year ended 31 March 2021

	2021	2020
1. Analysis of Revenue		
Donations, fundraising and other similar revenue		
Community Fundraising		
Annual Appeal	72,001	36,510
Bequests	17	39,641
Client Fundraising	45,594	82,771
Collection Boxes	32,391	51,073
Community Fundraising	50	-
Corporate Sponsorship	4,068	4,440
Puppy Sponsor	76,222	46,903
Talks	-	290
Total Community Fundraising	230,343	261,627
Donations		
Donations	29,279	55,781
Donations - Major	95,552	79,125
Total Donations	124,831	134,906
Grants Received		
Covid Wages Subsidy Received	104,272	-
Major Sponsors & Donors	323,521	289,958
Total Grants Received	427,794	289,958
Total Donations, fundraising and other similar revenue	782,968	686,491
Interest, dividends and other investment revenue		
Interest Received	31	39
Total Interest, dividends and other investment revenue	31	39
	2021	2020

2. Analysis of Expenses

Expenses related to public fundraising		
Fundraising Expense	22,357	399
Total Expenses related to public fundraising	22,357	399
Volunteer and employee related costs		
Compensation	17,000	-
Subcontractors	6,753	64,863
Wages & Salaries	488,417	508,261
Total Volunteer and employee related costs	512,171	573,124
Costs related to providing goods or services		
Admin Charges	250	-
Advertising	3,530	7,911

	2021	2020
Bank & Finance Charges	2,710	426
Breeding & Artificial Insemination Costs	236	-
Conference	464	-
Dog Expenses	194	545
Dog Purchases	-	123
Equipment	1,834	2,522
Freight, Courier & Postage	1,463	572
Fuel & Oil	3,955	-
IT System Development	2,652	2,301
Kennel Lease	1,127	30,412
Licences & Fees	874	3,078
Motor Vehicle Expenses	12,193	9,132
Office Expenses	400	2,422
Placements	501	7
Postage	230	-
Printing & Stationery	2,056	7,705
Puppy Development	228	-
Staff Expenses	1,295	5,830
Staff Training	287	311
Subscriptions	3,220	4,398
Telephone & Tolls	4,732	6,379
Training	480	-
Training Equipment	380	-
Travel & Accomodation	5,623	16,092
Uniforms	-	5,093
Vehicle Lease	58	357
Vet Expenses	18,616	38,267
Total Costs related to providing goods or services	69,586	143,884
Other expenses		
Consulting & Legal Fees	3,410	1,863
Depreciation	14,985	20,477
Insurance	11,610	7,850
Interest Paid	203	1,142
Loss on Disposal of Assets	746	-
Total Other expenses	30,953	31,332
	2021	2020

3. Analysis of Assets

Bank accounts and cash

BNZ Bank - Donation Box Account	31,851	7,149
BNZ Bank - Not for Profit Account	192,282	119,877
BNZ Bank - Operational Account	1,359	883
PayPal	3,727	2,408

	2021	2020
Stripe NZD	266	165
Total Bank accounts and cash	229,486	130,483
Debtors and prepayments		
Accounts Receivable	240	-
GST	1,104	6,024
Prepayments	-	1,450
Total Debtors and prepayments	1,344	7,474

	2021	2020
4. Analysis of Liabilities		
Creditors and accrued expenses		
Accounts Payable	12,549	8,600
Total Creditors and accrued expenses	12,549	8,600
Employee costs payable		
Holiday Pay Accrued	74,288	94,494
PAYE Payable	12,079	12,845
Total Employee costs payable	86,367	107,339
Unused donations and grants with conditions		
Covid-19 Subsidy Payment	-	63,266
Grants Unspent	66,055	75,000
Total Unused donations and grants with conditions	66,055	138,266

Loans

BNZ Loan	-	7,270
Government Business Loan	26,200	-
Total Loans	26,200	7,270

	2021	2020
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5. Property, Plant and Equipment**Motor Vehicles**

Vehicles owned	128,691	128,691
Accumulated depreciation - vehicles owned	(87,987)	(77,811)
Total Motor Vehicles	40,705	50,881

Plant and Equipment

Plant and machinery owned	54,545	57,042
Accumulated depreciation - plant and machinery owned	(44,911)	(43,309)
Total Plant and Equipment	9,634	13,734

Other Fixed Assets

Office Equipment	10,758	10,758
Accumulated depreciation - office equipment	(9,788)	(8,819)
Total Other Fixed Assets	970	1,939

Total Property, Plant and Equipment	51,308	66,554
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	2021	2020
6. Accumulated Funds		
Accumulated Funds		
Opening Balance	(56,965)	5,244
Accumulated surpluses or (deficits)	147,932	(62,210)
Total Accumulated Funds	90,967	(56,965)
Total Accumulated Funds	90,967	(56,965)

7. Commitments

There are no commitments as at 31 March 2021 (Last year - nil).

8. Contingent Liabilities and Guarantees

There are no contingent liabilities or guarantees as at 31 March 2021 (Last year - nil).

9. Related Parties

There are no related parties for the 2021 year. (Last year - nil).

10. Events After the Balance Date

The Trustees are aware of the current Covid-19 emergency and the New Zealand Government's decision that all non-essential businesses are to close effective 17 August 2021. This matter is being addressed with business continuity planning and the Trustees have considered that this is a "non-adjusting" subsequent event and there is no impact on the 2021 financial year.

The current financial position of the Trust indicate that profitability and cash flows along with cash reserves are adequate to meet the investing and financing cash flow requirements of the Trust. For this reason, the Trustees continue to adopt the going concern assumption in preparing the financial statements for the year ended 31 March 2021.

11. Ability to Continue Operating

The entity will continue to operate for the foreseeable future.